



COMMONWEALTH of VIRGINIA

DEPARTMENT OF SOCIAL SERVICES

For immediate release
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Debit cards for TANF recipients delayed ***- Cards should be received by Sept. 3, 2008 -***

Richmond – Some Temporary Assistance for Needy Families (TANF) clients may not receive their Virginia Debit MasterCard® (EPPICard) by Sept. 1, 2008. All cards should be received by Sept. 3, 2008.

“We regret the inconvenience this delay will cause,” said Virginia Department of Social Services Commissioner Anthony Conyers Jr. “Upon receipt, individuals should activate their debit card by calling the Virginia EPPICard Customer Service Line at 1-800-961-8423.”

Those who are in critical need of financial assistance as a result of this delay should dial 2-1-1 toll-free for help in their community. 2-1-1 VIRGINIA is available 24 hours a day, seven days a week.

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The Virginia Department of Social Services (VDSS) www.dss.virginia.gov Home Office is located in Richmond and administers social services programs, consistent with Federal and State law and policy of the State Board of Social Services through 120 local departments of social services (LDSS) throughout the state. VDSS' mission is "People helping people triumph over poverty, abuse and neglect to shape strong futures for themselves, their families and communities."